









10 May 2016 KONG in reply please quote: KONG Client Name 11966 Date of Birth Date of Visa Application 03 March 2016 Application ID Transaction Reference Number BCC2016/883594 File Number Transmission Method Email sent to grace@geic.com.au KONG Dear Notification of grant of a Student (Temporary) (class TU) Vocational Education and Training Sector (subclass 572) visa I wish to advise that a decision has been made on this application and visas have been granted on 10 May 2016 to the applicant(s) listed in the attached Visa Grant Notice, which contains important information about your visa(s).

Please keep a copy of this letter and the Visa Grant Notice in a safe place for your reference.

## Questions about this decision

If you have questions about this decision, or the process or information that was taken into account, you may contact us by any of the means listed below.

## Changes to your circumstances

this important that you tell us about any changes to your circumstances including name, passport, contact details, address or family members as soon as possible. You are required to do this in writing and can use one of the forms available at www.border.gov.au/Lega/Lega/Form/Immi-FAQs/i-have-lodged-my-visa-application-but-things-have-changed-how-do-i-update-my-application

## Client service information

We value your compliments, complaints and suggestions. Your compliments let us know where we are performing well and your complaints and suggestions help us improve the services we provide.

